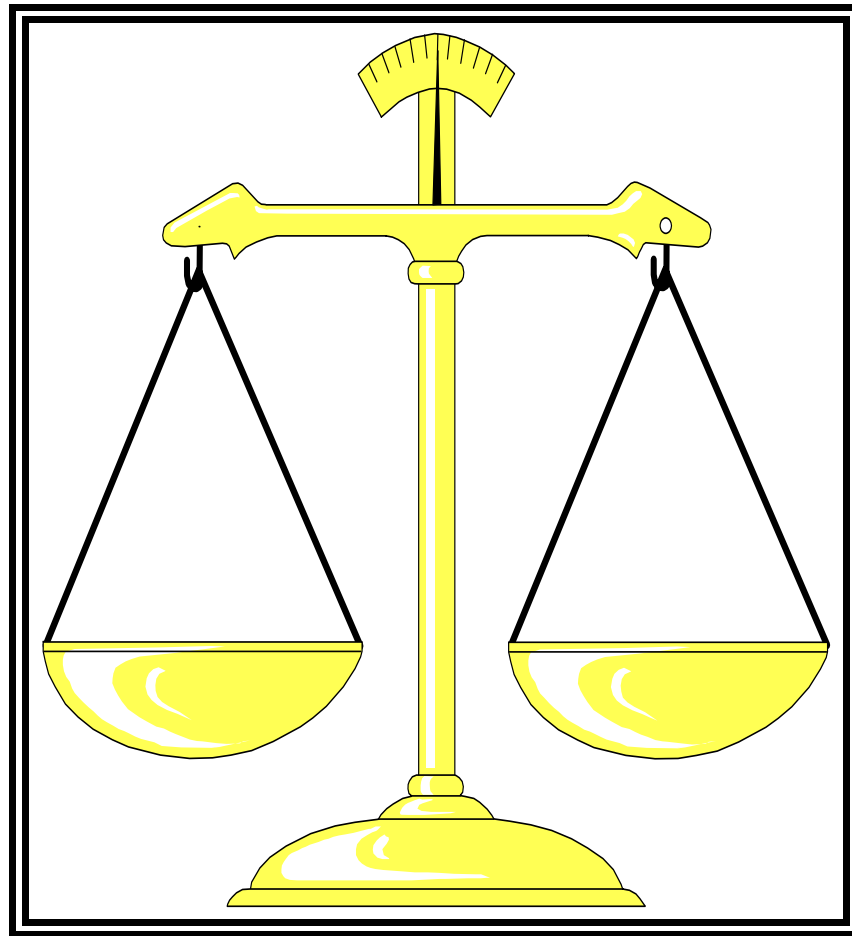


WAUKESHA COUNTY 2004 ANNUAL JURY REPORT



Respectfully submitted by:

***CAROLYN T. EVENSON
CLERK OF CIRCUIT COURT***

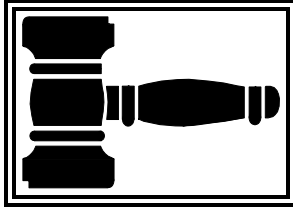
I am pleased to present the 2004 Waukesha County Jury Report. In addition to jury-related information and statistics, this report also includes statistics and comments taken from the juror exit questionnaires. The jury exit questionnaire was created for the purpose of improving service to the citizens of Waukesha County who are selected as potential jurors. The Clerk of Circuit Court and the Judges evaluate juror comments, and efforts are made to implement necessary changes.

I am especially pleased to point out a number of significant jury-related accomplishments in 2004, described on page 1 of the report. Of particular significance this year has been the development of an on-line Jury Portal that is described in more detail on page 1

Collecting and maintaining various jury-related statistics has been beneficial to us in setting performance measures and addressing quality service and cost effectiveness. Please contact me if you have any questions or comments.

My thanks to Cheryl Gallo, Jury Coordinator, for compiling this report, and to Dave Kragenbrink, the courts' IS professional, for developing the online Jury Portal applications.

Carolyn T. Evenson, Clerk of Circuit Court



OFFICE OF THE CLERK OF CIRCUIT COURT

2004 Annual Jury Report

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2004 Jury Accomplishments

In an effort to continually improve the jury experience for Waukesha County citizens, the following are some of the initiatives that were completed in 2004.

- **The jury exit questionnaire was significantly revised for the 2005 jury year, and efforts were undertaken to increase the response rate.**
- **Usage of the CCAP online jury questionnaire was implemented and encouraged - nearly 12% of all jury questionnaires were received via the online option in 2004, resulting in reductions in postage expense and time spent on data entry.**
- **Revisions were made to the Question and Answer sheet sent to prospective jurors with their juror qualification questionnaires.**
- **Jury information on the Circuit Court web page was updated and expanded.**
- **Reminder letters were sent to jurors who did not initially return the jury questionnaire. As a result, the juror qualification questionnaire response rate was 98%.**
- **New statistical information from Juror Exit Questionnaires was developed and is included in the Annual Report for the first time.**
- **Based on a request from the judges, the CCAP summons was revised to include information for jurors regarding their term of service.**
- **Water costs were compared among several vendors, and juror water costs are now reduced by approximately \$700/year.**
- **An Intranet Jury Portal was developed to allow for automated entry and to allow for easier, more accurate statistical reporting and analysis:**
 - **Jury Questionnaire application – allows for easy entry of responses, tallying of responses, and reporting of results. Judges will be able to see the results, including written comments, very shortly after a trial, rather than waiting until an annual jury report.**
 - **Jury Statistics application – allows for easy reporting of jury statistics and the information is available real time.**
 - **Jury Supplies application – allows for automated requests for supplies and easy tracking of volume used and need for re-ordering.**
 - **Jury Trials application – allows for easy entry of information used daily by the Jury Coordinator to manage jurors, and will be used in the Annual Jury Report.**

Juror survey expands to Web

Internet questionnaire saves time, money for several counties

ddoege@journalsentinel.com

Last Updated: Dec. 25, 2004

Waukesha - Sometimes good ideas have humble beginnings, as when Waukesha County Clerk of Circuit Court Carolyn Evenson watched her husband complete a jury service questionnaire before mailing it. Her inspiration ultimately led to a statewide movement to allow prospective jurors to register for duty over the Internet. "It seemed so silly watching him fill it out by hand," Evenson recalled. "When those questionnaires get to our office, we have to transfer all that information into our (computer) system. It seemed that there had to be a better way."

So Evenson had David Kragenbrink, her computer services coordinator, ponder the possibility of having jurors complete their questionnaires via the Internet. After Kragenbrink finished the details and created a Web site in time for use in creating Waukesha County's 2003 juror pool, 574 people opted for the Internet questionnaire. This year, the number climbed to 895. "It is going to grow exponentially," Kragenbrink said. Moreover, the electronic questionnaire has been adopted by 32 other counties. Through the first seven months of 2004, 10,400 prospective jurors sent their questionnaire replies through cyberspace instead of the Postal Service. It might seem minor, but the switch saves not only postage expenses for the participating counties but employees' time, because it reduces keyboarding requirements and paper shuffling.

"We're very pleased that other counties thought it was as good an idea as we did," Evenson said. "This has been huge for us," said Lori Watson Schumann, jury services coordinator for Milwaukee County, where 5,400 electronic questionnaires were completed through July. "I wish everyone was able to do it electronically."

Jury service questionnaires are sent out each year to tens of thousands of state residents as counties begin forming juror pools that clerks of courts use to fill their juries throughout the year. The answers on the questionnaires are used to determine residents' eligibility for service. The respondents must be U.S. citizens, county residents, 18 years old and understand the English language. If they've been convicted of a felony, they cannot serve unless they've completed their sentence. They also cannot serve if they've been summoned for jury duty within the previous four years.

Recipients who receive the questionnaires learn in the instructions that they can complete them by hand or via a juror Web site. The data on the electronic questionnaires is imported with a single keystroke once a worker has reviewed the replies and determined that the respondent meets the eligibility requirements.

"Right now, about 27 percent of our responses come back electronically," said Watson Schumann of Milwaukee County. "It's been growing. Initially it was closer to 10 percent." Cheryl Gallo, jury coordinator in Waukesha County, said a few electronic responders telephoned her office to be certain the responses arrived.

"Some people aren't sure they did everything right," Gallo said. "But I've got people who call two days after they mail their questionnaires and want to be sure we got it. "It's easier to answer the question by going into the computer than it is to go through our files (for mailed replies)," Gallo said.

Kragenbrink says he hopes the county will expand the Internet option in the near future to include the process for summoning jurors to report for duty. "We'd like to be able to offer more Web-based services," said Evenson, whose office won a national award in 2003 for its Family Court Self-Help Center, which lists resources, among other things, for self-represented litigants.

JURY SELECTION FOR YEAR END 6/30/04

The Waukesha County jury year runs from July 1 to June 30.

The annual selection of Waukesha County jurors begins when a specific number of records are requested from the Department of Transportation (DOT).

Total number of 2003/2004 records on Waukesha County DOT listing 315,280

Number of Waukesha County records provided by DOT 8,000

Number of records not loaded into the CCAP database for the following reasons:

-deceased, previous permanent excuse, four year disqualification, under the age of 18 937

The remaining jurors were sent a juror qualification questionnaire. 7,063

The table below shows the number of jurors qualified, summoned, and selected for the 2003/2004 jury year based on responses to the questionnaire.

2004 JURY STATISTICS				
	NUMBER	PERCENT	NUMBER	PERCENT
Number of Qualification Questionnaires Sent	7063	100%		
Questionnaires Returned	6906	98%		
Qualified Jurors	4367	63%		
Jurors Who Received Summons	3926			
Jurors Ordered to Appear	2374			
Jurors Empaneled	1104			
Jurors Not Empaneled	1270			
Jurors Not Required to Appear	1552			
Jurors Not Qualified to Serve	2539	37%		
Undeliverable*			613	8%
Deceased**			11	2%
Perm. Excused***			300	4%
Disqualified****			1615	23%
Questionnaires Not Returned	157	2%		

*Questionnaires returned undeliverable by postal service-person moved, left no forwarding address.

**Questionnaires returned with the potential juror being deceased.

***Questionnaires returned with the potential juror being permanently excused by jury duty judge.

****Questionnaires returned with the potential juror being disqualified due to statutory requirements. (Jurors are required to be a U.S. citizen, live in Waukesha County, be at least 18 years of age, understand the English language, if convicted of a felony has completed supervision.

The Waukesha County Juror Demographic Report shows the demographic breakdown of the 7063 Waukesha County jurors.

**Juror Demographic Report
Master List for Jury Year 0304***

Race or Ethnicity	Number	Percentage
African American	40	.57%
American Indian or Alaskan Native	10	.15%
Asian or Pacific Islander	133	.188%
Caucasian	6778	95.96%
Hispanic	102	1.44%
Other	0	.0%
Total	7063	100.00%

Gender

Female	3490	49.41%
Male	3573	50.59%
Total	7063	100.00%

Age

0-17	0	.00%
18-25	1060	15.01%
26-35	1267	17.94%
36-50	2373	33.60%
51-65	1478	20.93%
66-99	885	12.52%
Unknown	0	0.00%
Total	7063	100.00%

***Jury Year 0304-July 1, 2003 thru June 30, 2004**

2004 Quarterly and Annual Jury Usage Report

CIRCUIT COURT DIVISIONS	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Year-to-Date Total		
	Held	Not Held	Days	Held	Not Held	Days	Held	Not Held	Days	Held	Not Held	Days	Held	Not Held	Days
<u>CRIMINAL/TRAFFIC</u>															
Felony	5	3	13	1	0	2	9	1	18	2	2	11	17	6	44
Misdemeanor	0	1	1	1	2	3	2	0	2	0	1	1	3	4	7
Criminal Traffic	2	0	2	2	1	3	0	0	0	2	2	6	6	3	11
Traffic Forfeiture	2	0	2	1	0	1	4	0	5	2	1	3	9	1	11
Ordinance Forfeiture	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Commitment of an Inmate (Sexual Predator)	0	0	0	0	0	0	1	0	2	0	0	0	1	0	2
Subtotal	9	4	18	5	3	9	16	1	27	6	6	21	36	14	75
<u>CIVIL</u>															
Large Claims	10	1	21	9	0	24	12	2	49	7	0	17	38	3	111
Small Claims	0	1	1	0	0	0	0	0	0	0	0	0	0	1	1
Inquest (GF Case)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	10	2	22	9	0	24	12	2	49	7	0	17	38	4	112
<u>FAMILY</u>															
Paternity	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<u>PROBATE AND JUVENILE</u>															
Mental Commitment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Juvenile	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Temporary Placement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	19	6	40	14	3	33	28	3	76	13	6	38	74	18	187
Total Trials													92		

DEFINITIONS:

HELD

The number of trials for which a panel of jurors was sworn-in and a finding was reached in a case.

NOT HELD

The number of trials for which a panel of jurors may or may not have been sworn, and the case was concluded by settlement or mistrial.

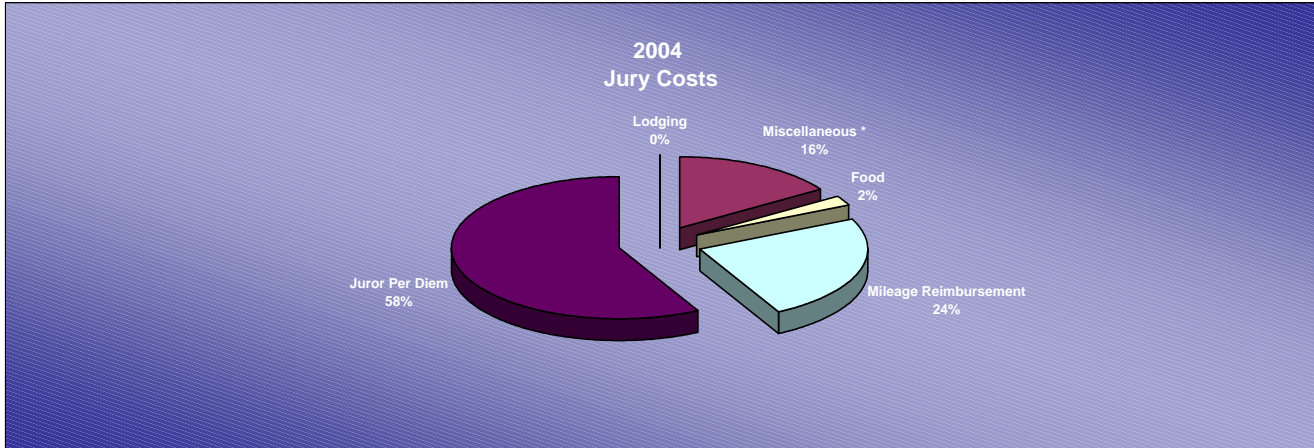
DAYS

The total number of actual trial day(s). This includes the day on which a trial was scheduled and/or every subsequent day thereafter until the trial was concluded.

2004 Summary of Jury Costs

<u>Item</u>	<u>Cost</u>
Lodging	\$0
Miscellaneous *	\$20,464
Food	\$2,823
Mileage Reimbursement	\$31,394
Juror Per Diem	<u>\$75,213</u>
Total	<u>\$129,894</u>

* Miscellaneous includes civilian bailiff, beverages, magazines, postage, and printing. Does not include bailiff services provided by the Waukesha Sheriff's Department.

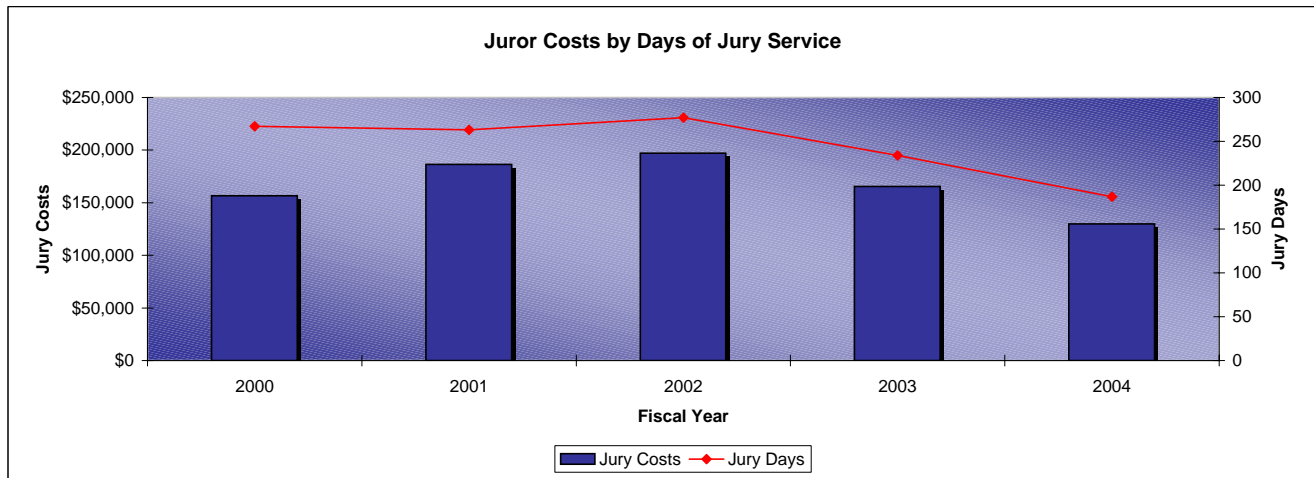


5-Year Summary of Juror Costs

<u>Year</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Annual Cost (Juror Fee, Mileage, Food, Beverage, Lodging, Miscellaneous*)	\$156,762	\$186,508	\$197,138	\$165,475	\$129,894
Total Jury Days	267	263	277	234	187

* Miscellaneous includes civilian bailiff, magazines, postage, and printing costs. Does not include costs for bailiff services provided by Waukesha Sheriff's Department.

NOTE: 2001 costs reflect an 11-day sequestered trial.



CIRCUIT COURT TRIAL INFORMATION

Case Types:

Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic

CA=Costs Assessed by Court

TR=Municipal Traffic FO=Municipal Forfeiture TP=Termination of Parental Rights ME=Mental Commitment

NCA=No Costs Assessed by Court

JURY TRIALS-CIRCUIT COURT BRANCH 1-JUDGE BOHREN-FAMILY*

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
01/06	08:30	08:50			03CV0812	C/New Berlin vs. Curry	Settled before jury sworn- NCA Case settled night prior, voice mail was left by deputy clerk, got message on Tuesday AM
02/17	08:30	08:32			03CF1158	St. vs. Russo	Settled before jury sworn- NCA (Def. Ordered psych. evaluation)
02/18	08:30	08:45	08:55	26 MIN	03TR5487	V/Chenequa vs. Knapp	1
02/24	08:30	08:40	09:00	40 MIN	03CT1698	St. vs. Tetzlaff	1
03/23	08:30	09:00	09:40	1.5 HRS	03CF1158	St. vs. Russo	2-called at 8:30 with delay
05/11	08:30	08:50	09:05	45 MIN	04CM36	St. vs. Day	1

JURY TRIALS-CIRCUIT COURT BRANCH 2-JUDGE GEMPELER-CIVIL

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
01/20	08:30	08:40	08:50	45 MIN	01CV1889	Dlapa vs. T/Waukesha	1
03/02	08:30	08:45	08:50	1.5 HRS	02CV2386	Wilson vs. Firehouse	2
05/11	09:30	10:10	10:15	1.5 HRS	01CV1402	Meade vs. Hartje	2
11/09	08:30	08:40	08:50	30 MIN	03CV862	Slater vs. Weaver	2-Judge Gram presiding
12/01	08:45	08:55	09:00	1.7 HRS	04CV1253	Andersen vs. DOT	3-Judge Erwin presiding
12/14	08:30	08:30	08:40	1.5 HRS	03CV2123	Reeves vs. Kaurich	1

JURY TRIALS-CIRCUIT COURT BRANCH 3-JUDGE RAMIREZ-C/T*

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
8/24	8:30	8:50	9:00	2 HRS	04CF229	St. vs. Sanders	3
10/19	8:30	9:50	10:00	2.5 HRS	04CI1	St. vs. Jamerrell Everett	2-Sexual predator case
10/26	8:30	8:35	8:50	35 MIN	04CF324	St. vs. Almestica	1-Judge Gram presiding
11/30	8:30	8:45	8:50	1 HR	04CT1310	St. vs. Luchinske	2
12/07	08:30	08:50			04CT1715	St. vs. Daugherty	Settled before jury sworn- NCA

*The division noted reflects the division in which the judge currently serves. Statistics for Judge Bohren and Judge Ramirez reflect only a partial year due to an August, 2004 rotation.

CIRCUIT COURT TRIAL INFORMATION

Case Types:

Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic

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NCA=No Costs Assessed by Court

JURY TRIALS-CIRCUIT COURT BRANCH 4-JUDGE REILLY-C/T

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
01/13	08:30	08:40	08:50	1.5 HRS	03CF437	St. vs. Lee Kerscher	2
01/20	08:30	08:40	08:50	1 HR	03CT1606	St. vs. Muckerheide	1
03/23	08:30	08:50	09:00	2 HRS	03CF800	St. vs. Comey	2
04/20	08:30	09:15			03CT1138	St. vs. Lochemes	Case Rescheduled-NCA
04/28	08:30	08:30	08:40	40 MIN	03CT2663	St. vs. Bonenfant	1
09/15	08:30	08:35	08:40	20 MIN	03CV1764	T/Ocon. Vs. Schaller	1
10/19	08:30	08:45	08:50	55 MIN	04CF379	St. vs. Flower	2
11/03	08:30	08:50	09:00	30 MIN	04TR4023	C/Waukesha vs Fett	1
11/16	08:30				04CF197	St. vs. Macklin	Settled-NCA, Case adjourned to 1:00 due to issues, settled, judge spoke to jurors
12/01	08:30	09:20			04CM1792	St. vs. Kamanski	Settled on 11/30, not notified, called court at 9:20 to check on delay
12/14	08:30	08:40			04CF145	St. vs. Scaffidi	Case dismissed-jurors used in other courts

JURY TRIALS-CIRCUIT COURT BRANCH 5-JUDGE DREYFUS-CIVIL

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
01/06	08:30	09:40	09:45	1.5 HRS	00CV2162	Mirenda vs. Bluemound	2
01/27	08:30	09:25	09:30	1.5 HRS	01CV1790	Camp vs. Gen. Casualty	2
02/03	08:30	09:15	09:20	1 HR	02CV1386	Hoeft vs. Illinois Ins.	1
02/24	08:30	09:40	09:45	70 MIN	02CV855	Potter vs. Quinlan	2
03/10	09:00	09:10	09:20	50 MIN	02CV1499	Lauersdorf vs. Farm. Ins	2
03/16	08:45	09:00	09:07	1 HR	03CV726	LeClair vs. Allstate	1
04/06	08:30	09:00	09:10	1.3 HRS	02CV674	Zach vs. Politoski	2
04/13	08:30	08:50	09:00	55 MIN	03CV105	Barnes vs. Northwest	1
05/18	09:00	09:10	09:25	2 HRS	01CV2470	Anderson vs. State Farm	4-10 Minute delay in JAR due to printing problems
06/01	08:30	09:25	10:00	1 HR	03CV237	Newlin vs. McPherson	1-Not enough jurors to start, had to wait for other courts.
07/20	08:30	09:10			02CV20A	Towne vs. IKO	Settled before jury sworn-NCA, jurors held for possible use in Br. 11, released at 11:20
10/05	09:00	09:05	09:15	1 HR	03CV1047	Verburgt vs. Farm. Ins	2
10/26	08:30	09:50	10:00	2 HRS	02CV1536	Murphy vs. Sidhu	3
11/16	8:30	9:15	9:25	2 HRS	02CV2909	Hartje vs. Amer. Family	3

CIRCUIT COURT TRIAL INFORMATION

Case Types:

Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic

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JURY TRIALS-CIRCUIT COURT BRANCH 6-JUDGE HAUGHNEY-CV

DATE	TIME SCHEDULE D	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
01/21	08:30	08:50	08:55	40 MIN	03CV121	Leinbeck vs. Volkswagen	2
03/23	08:30	09:00	09:15	1.3 HRS	03CV803	Campos vs. GM corp	4-Called at 8:35 with possible settlement
05/11	08:30	08:45	09:00	1.5 HRS	02CV1655	Carrera vs. Thompson	3
06/02	08:30	08:40	08:50	1.7 HRS	02CV2899	Hanover Ins. Vs. TI Corp	4
06/22	08:30	08:40	08:55	60 MIN	03CV708	Fink vs. Hellas Inc.	3
07/13	08:30	08:40	08:45	1.3 HRS	03TR12428	St. vs. Douglas Flaherty	1
08/10	08:30	10:00	10:05	2 HRS	03CV546	Sulla vs. Acuity	4
08/24	01:30	01:20	01:40	35 MIN	03CV1120	Hultine vs. Bucholtz	3
08/31	08:30	08:30	08:45	40 MIN	02CV1813	Wilson vs. Colombe	3
09/14	08:30	08:35	08:50	1.7 HRS	03CV123	Pawelka vs. Cont. Ins.	3
09/28	08:30	08:28	08:45	2 HRS	03CV925	Stuart vs. Weisflog	6-Voir dire started at 9:30 due to contempt charge on juror
10/26	08:30	08:20			00CV1531	Hook vs. Bonner	Settled-Didn't bring jurors in for this case. Would have used extras
11/09	08:30	08:30	08:45	50 MIN	03CV872	Spec. Res. Vs. Schneider	2
12/07	08:30	08:45	08:55	60 MIN	03CV1423	Heydarpour vs. Stone	3

JURY TRIALS-CIRCUIT COURT BRANCH 7-JUDGE DAVIS-FAMILY

DATE	TIME SCHEDULE D	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
							No Trials during this time

JURY TRIALS-CIRCUIT COURT BRANCH 8-JUDGE KIEFFER-C/T

DATE	TIME SCHEDULE D	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
01/20	08:30	09:00			03CF794	St. vs. Anthony Barnes	Settled before jury sworn-CA
04/06	08:30	08:30	08:45	50 MIN	03TR10060	V/M.F. vs. May	1
06/01	08:30	08:35	08:45	1.5 HRS	04CF132	St. vs. Jensen	2
08/03	08:30	08:40	08:45	1.3 HRS	03CF986	St. vs. Mundschaue	2
08/10	08:30	08:40	08:55	55 MIN	04CM1911	St. vs. Salvadori	1
08/24	08:30	08:45	08:55	2.5 HRS	03CF1203	St. vs. Linski	3
09/07	08:30	08:35	08:45	1.5 HRS	04CF316	St. vs. Michael Pietila	1
11/09	08:30	08:30	08:40	70 MIN	04TR4700	V/M.F. vs. Thornton	1
12/07	08:30	09:00			03CT2574	St. vs. Richard Bangle	Settled before jury sworn-NCA
12/14	08:30	08:35	08:50	2.5 HRS	04CF735	St. vs. Michael Radtke	4

CIRCUIT COURT TRIAL INFORMATION

Case Types:

Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic

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JURY TRIALS-CIRCUIT COURT BRANCH 9-JUDGE HASSIN-C/T

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
01/13	08:30	08:45			02CF1083	St. vs. A. Seocanac-Kulig	Settled before Jury Sworn-NCA
01/27	08:30	08:40	08:45	65 MIN	03TR2246	V/Butler vs. Dennis Hall	1
02/24	08:30	08:45	08:50	110 MIN	03CF849	St. vs. Terry Hansen	3
03/09	08:30	08:45	08:55	67 MIN	02CF1083	St. vs. Seocanac-Kulig	2
07/27	08:30	08:40	08:50	2 HRS	03CF1059	St. vs. Kevin Greene	Mistrial after 3rd day
09/28	08:30	08:45	08:55	1 HR	03CM1392	St. vs. Kiner	1
10/25	01:30	01:27	01:45	3 HRS	99CV2476	Lane vs. Sharp Pkg.	11
11/16	08:30	08:30	08:45	1.5 HRS	03TR4444	V/Elm Grove vs. Hecht	1
12/14	08:30	08:40	08:55	1.5 HRS	04CT460	St. vs. Kevin Fehrman	2

JURY TRIALS-CIRCUIT COURT BRANCH 10-JUDGE VANDEWATER-JUVENILE

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
							No Trials during this time

JURY TRIALS-CIRCUIT COURT BRANCH 11-JUDGE MAWDSLEY-CIVIL

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
02/18	08:30	11:00			02SC4194	Murray vs. Fleming	Settled before Jury Sworn-NCA Judge spoke to jurors
04/20	08:30	08:50	08:55	75 MIN	02CV546	Jonas vs. Dowdle	1
06/22	08:30	8:55	09:05	70 MIN	02CV1215	Teven vs. Dettmering	3
07/20	08:30	NO CALL	08:55	2.3 HRS	01CV2480	Pilgrim Grv vs. TDI Assoc.	6
10/26	08:30	08:33	08:50	1.5 HRS	02CV1541	Silbar vs. RK Assoc.	4
11/16	08:30	08:35	08:50	60 MIN	02CV2357	Christensen vs. Schetski	3

CIRCUIT COURT TRIAL INFORMATION

Case Types:	Assessment of Jury Costs
CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic	CA=Costs Assessed by Court
TR=Municipal Traffic FO=Municipal Forfeiture TP=Termination of Parental Rights ME=Mental Commitment	NCA=No Costs Assessed by Court

JURY TRIALS-CIRCUIT COURT BRANCH 12-JUDGE FOSTER-C/T

DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
02/25	08:30	09:30			03CM3537	St. vs. Schmidt	Case dismissed-NCA Victim did not appear, judge spoke to jurors
04/06	09:00	11:10			03CM2843	St. vs. Cruz	Settled-Ct. called several times before settlement, judge spoke with jurors
04/07	08:30	10:00			03CM2349	St. vs. Wright	Settled-Judge spoke with jurors
06/08	08:30	08:40	08:45	1.5 HRS	04CT190	St. vs. Birmingham	1
07/27	08:30	08:45	08:50	1.3 HRS	03TR10187	St. vs. Kohler	2
08/03	08:30	08:45	08:50	1.5 HRS	04CF82	St. vs. Knight	1
08/31	08:30	08:35	08:45	2.5 HRS	03CF967	St. vs. DeFrancisco	2
09/28	08:30	08:35	08:45	35 MIN	04CV963	C/Brook. vs Cave	1
10/28	08:30	NO CALL	08:55	35 MIN	03CF1095	St. vs. Turner	1-Judge Erwin presiding
11/29	08:30	08:45	08:55	2.5 HRS	04CF56	St. vs. Bainbridge	5
12/14	08:30	08:45	08:50		03TR14035	C/Waukesha vs. Mecha	Settled after jury sworn, costs of \$528.50 assessed

2004 Exit Questionnaire Summary

Below are the responses to questions posed to Waukesha County jurors in the Exit Questionnaire during 2004. (2,277 jurors made at least one appearance during 2004)

- | | | | |
|---|------------|-----------|------------|
| 1. Did you have any difficulty understanding: | <u>Yes</u> | <u>No</u> | <u>N/A</u> |
| a. When and Where to report: | 3% | 97% | |
| b. Instructions on Jury Line | 2% | 98% | |

- | | | | |
|---|-----|-----|----|
| 2. Did jury service result in any hardship for you? | 30% | 68% | 2% |
|---|-----|-----|----|

Hardship Areas: Jurors who responded to this question indicated that jury duty was a hardship as follows:

Work	41%	School	4%
Income	27%	Health	3%
Child Care	14%	Transportation	3%
Other	5%	Caregiver	3%

- | | | | |
|--|------------|-----------|------------|
| 3. If employed, did your employer continue to provide you with regular full wages while you served on jury duty? | <u>Yes</u> | <u>No</u> | <u>N/A</u> |
| | 48% | 20% | 32% |

4. At any time during jury service, did you have have any concerns for your personal safety? 8 people answered Yes, 0 answered No

Jurors were asked to rate the following on a scale of 4 to 1, with 4 = Excellent and 1 = Poor.

- | | |
|--|----------------------|
| 5. Initial Orientation: | <u>Average Score</u> |
| a. In the Jury Assembly Room | 3.55 |
| b. By the Judge | 3.68 |
| 6. Treatment by: | |
| a. Jury Coordinator | 3.63 |
| b. Bailiff | 3.77 |
| c. Judge | 3.74 |
| d. Court Clerk | 3.50 |
| e. Attorney | 3.22 |
| 7. Physical Comfort | |
| a. JAR | 3.40 |
| b. Courtroom | 3.17 |
| c. Jury Room | 3.16 |
| d. Eating Facility | 3.04 |
| 8. Overall Impression (86% of jurors responded to this question) | |
| a. 93% indicated their overall impression was as favorable or more favorable than in the past. | |
| b. 7% indicated their overall impression unfavorable | |

Work is in progress to provide exit questionnaire results on the courts' Intranet. This new initiative will allow judges to view current questionnaire results by branch.

Treatment by Judicial Officials

- Br. 4-The judge was excellent. He was very considerate.
- Judge Dreyfus was very good.
- Express thanks to the judge for staying a few moments after the trial to speak with the jurors that remained. It expressed to me that he feels that we too are worth his time on our level.
- It was great to have Judge Bohren come in and answer questions when it was over.
- Judge Bohren was very professional.
- After the trial, it was nice the judge came and talked to us.
- Judges personal visit after the trial to answer our questions was appreciated. (Room 239)
- The judge was gracious and informative as was the bailiff. It is good to know that plaintiff and defendants are treated with respect, as was the jury. It was a very good experience. (Br. 5 juror)
- Judge Dreyfus made sure we were clear on all matters.
- I never made it out of the jury assembly room. I was very appreciative of the fact that the judge came down both days to explain why and how both cases were resolved. I was very impressed by Judge Foster.
- I thought it was very classy and professional when after we had waited for some time in the jury room, Judge Foster came down and explained what specifically had gone on, it was not necessary but appreciated. It also gives me confidence in the system.
- I was impressed with Judge Kieffer and his demeanor in the courtroom.
- Judge Dreyfus was articulate and clear spoken.
- Appreciated Judge Kieffer speaking with us after the trial was complete.
- Judge Haughney really handled his courtroom well. There was a contempt issue that was handled very professionally. I would be interested in coming back.
- Judge Ramirez was wonderful. Very aware of the jury and made sure that we were comfortable.
- It was a pleasure to be a juror in Judge Ramirez's courtroom. I felt safe and secure. I felt my well being was always at the forefront of the judge's mind. Judge Ramirez happily met with us after our verdict was read. He answered all of our questions about the case and the judicial system as a whole. How nice to meet someone who was down to earth, kind, and considerate. I'm glad he is a judge in Waukesha County.
- Br. 6: Judge was very accommodating and had a great sense of humor making the day more pleasant.
- Judges were strict but also very human with comments. They smiled and made jurors comfortable.

Treatment by Court Staff and Bailiffs

- Mike was a great Bailiff, very helpful
- Bailiffs were exceptionally helpful
- The staff members were very accommodating and friendly. Obvious care was taken for juror comfort and schedule.
- Court Reporter-Bitchy to people in asking for clarification of jurors.
- Mike (Bailiff) really made us all feel welcome and comfortable.

- Bailiff is across the room from jury should something occur, would have taken him a minute to get to me if someone came after me.
- The bailiff was great (small, blond woman).
- Bailiff Mike-He really enjoys his job and took great care of us!
- Our bailiff was great!
- Br. 6: Bailiff Don was great, very helpful and personable.
- Bailiff Don is excellent at his job taking care of all requests and extremely pleasant.

Treatment by Attorneys

- The defendant's attorney made some unnecessary comments.
- Lawyers ask the same question over and over and over again. I don't know if they are unsure or stupid or they think the jury is. I'm not a 2 year old, I don't need to hear things twenty times. It wastes time and money. They (lawyers) need to keep things shorter-I have a life!
- Both attorneys appeared to be inept, leaving out key questions and evidence that was critical in the jury's ability to make a decision in this case. This resulted in a deadlock. Br. 9 trial
- Br 6: August 24 Trial-I was not impressed with defendant's attorney. Too many eye expressions (negative) did not speak clearly and seemed rather inexperienced. I noticed exhibits being admitted into evidence and not shown to jury.
- The attorneys were pleasant but did a lot of lawyer speak. Worked on a "980" trial and didn't really understand what "980" was, anti-social behavior, etc. This information is necessary to help understand what you are really doing. This was as pleasant of an experience as it can be, but deciding the future of someone based solely on the information chosen to be released by the lawyers is very, very difficult
- Attorneys should have been better prepared by pre-marking exhibits so that time is not wasted in front of jury.

Comments on Comfort of Courtrooms, Jury Rooms, and Jury Assembly Room

- Courtroom & jury room were cold
- A little cold
- Courtroom & jury room were cold
- Courtroom very, very cold. Br. 4 juror
- Courtroom and jury room was stuffy and poor ventilation (Br. 9)
- More comfortable jury chairs
- Room 187-Did not like peeking around posts to see lawyers or Judge
- The jury assembly room conditions are much improved. I served 15 plus years ago.
- Br. 5-Courtroom set-up not the greatest with pillars, sometimes hard to see.
- Br. 5-Everything was okay except for those posts in the middle, which prevented me from seeing the people involved in the trial. Couldn't "read" the people involved.
- Br. 11-Jury room too small-too many chairs.
- Chairs in jury room should have caster or roller.

- Br. 11-Chairs that move easily in jury room.
- Br. 5-Seats for jury in courtroom are uncomfortable-couldn't understand why the chairs in the deliberation room were better, when the jury spent less time in that room.
- Jury chairs uncomfortable, snacks would be appreciated in jury room.
- The pillars in Judge Dreyfus's courtroom are very distracting.
- Microwave would be nice in jury room.
- During jury selection, I was unable to hear the answers from the jurors-which I suppose wasn't important-as long as the judge and attorneys heard their responses.
- Jury room should be pre-stocked with both clear (caffeine free) and other soda. We had no non-caffeine until the afternoon.
- Br. 11: Jury room is too small. I think having benches on the front veranda in shaded areas would be nice for the long lunches.
- Br. 11: Jury room is small for 14 people.
- Br. 3-Sexual predator case-I could not see the evidence on the enlarged posters. The printing was too small to read from the far end of the jurors box.
- Br. 12-Larger wipe board in jury room for deliberating to rule out items.

Comments on the Judicial Process

- This trial gave me a better understanding of the law.
- We don't own a cell phone-it would have been nice to have been able to be given permission to use a payphone so I could have checked up on my sick child. All was well, either way, he did OK without me.
- Better description of what happens
- Even though a hardship, I knew in advance and called in lots of favors from other moms and dads from Girl Scouts and neighbors. It was a good practice for us to put our back-up plan into action.
- It makes me a bit uncomfortable that the juror names are known to all in the courtroom.
- There should be alternates on all cases to avoid mistrials. Big waste of everyone's time and money when that happens
- I felt the process of our trial was too long. We could have finished the first day if we stayed until 5 p.m.
- I was confused when the jury was selected if I was picked or not. I left and had to come back. A big misunderstanding
- I believe a questionnaire should be made to have those who do not want to serve, not serve. It is tough to be present in mind and body when you don't want to be here.
- Served in Br. 9, would have liked to have an opportunity to ask some questions to the attorneys to direct back to the person on trial.
- I sure would like to ask questions myself presented to each witness.
- Child care - Getting kids off to school when I had to be at courthouse was very inconvenient. Could start at 9:00 am.
- Video depositions were way too long.
- Video deposition too long.
- My only criticism of this positive process is the length of video depositions-too long.
- Jury room 166-many unexpected long breaks between the testimony during the day.

- Seemed like there was too much dead time when us jury members had to go back to the jury room. We weren't informed well enough what the actual lawsuit was. This made it difficult to know what to look for.
- C-166: Overall, experience was good, although sometimes boring and tiring due to long breaks other than lunch and regular breaks.
- C-288: While I wanted to experience this, I had a lot of issues to deal with in being here. I wish the judge would have understood that I would do my duty but really was inconvenienced more than I should have been. There was 30 other possible jurors who could have taken my place-it seemed he just wanted it done. Also, it's not fair to get off because of a vacation and not much else.
- Would like to know why we were excused from the courtroom so often
- Unable to see brother who I will not see for at least another year. Have not seen him since last year. Judge Hassin's court. How long do 11 people wait for one to change or make decision? Request for clarification or transcripts were denied. Initially told taking notes were acceptable. Request for direction from court received slow response after 13 hours of deliberation. Questions to defendant by both attorneys left many unanswered questions, causing difficulty in making decision.
- It would be interesting to talk to the attorneys involved about the reason(s) for our verdicts.
- There were no metal detectors, so safety checks. Upon leaving the building, the jury and defendant exited in same area, which felt threatening to the jury.
- Br. 9-Very surprised we could not review trial transcripts when requested.
- Would have been helpful if testimony could have been reviewed by the jury. It was offered at first but was never submitted.
- Everyone should use microphones
- The defendant spent a lot of time staring at the jury, then our names were used. Could numbers be assigned so the defendant of family would not have our names?
- It was very awkward leaving courtroom and defendant seeing you especially after verdict was guilty. Would like defendants detained until jury able to leave building and get to cars.
- Now I know why it takes so long for court cases to move through the system. The process is slow and laborious. The people that manage the court system should look for ways to make the process more efficient and manage time more effectively.
- Judge should screen out medical and employment hardships first.
- Interruption of daily life causing too much rescheduling. I thought that the whole process of the jury selection for the individual case was very tedious and took too long.
- Court doesn't seem respectful of jurors time I.e. running late, not prepared, etc.

General Comments on Jury Service

- Boring. A newspaper would be nice to read
- Surprised at no metal detectors
- Sole proprietor, business closed
- Truly a privilege to serve my community
- Have the calling done earlier
- The only problem I had has not knowing until the evening before if I was needed. I own my own business so getting the time off is no problem but I needed to be sure I had coverage and I didn't like not being able to give my employees more notice.
- Child care credit would be a great option

- I felt sorry for Judge Riley-some jurors drank his Gatorade! I hope they took a collection.
- Serving jury duty was far less inconvenient than I thought it would be.
- I found the experience to be very informative and educational. I really enjoyed it. All of us on the jury got along well and felt pretty much the same way about the case.
- Br.9-The whole experience had a profound impact on me. I have a new found respect for the whole process and for jury service in particular. I learned a great deal from the processes. What began as a duty ended in a profound experience.
- I'm 59 years old and this is the first time I was called. I asked the judge when I would be called again, he said 4 years. I would like to have my name put back in. I very much enjoyed being a juror and wish to do it once more or so before I die.
- Some cases shouldn't be wasting the system
- Did wonder why no metal detectors were in main lobby, thought this was standard in courts.
- There was a death in my extended family. I could have gone to the funeral had I known my services would not be needed.
- Honor requests to be excused when child care and parenting hardships are an issue!! No concept of TIME! I have encountered much STRESS as a result of serving on this trial (Br. 5-5 days). As explained, this particular week was one in which I assumed all responsibility of household matters due to a spouse that was out of town on business. Because of no bus transportation, my children experienced stress and emotional distress. They had to make 3-5 connections of rides daily. I ask in the future more consideration is given to single parent issues.
- Concern for loss of money.
- Find people without jobs (ex-Welfare), make them earn their money like I do at my job, which I was unable to attend. As a college student, this has created a great financial hardship. Spend less time sitting and waiting on "breaks" 1.5 hours long! If I am giving up my valuable time, make me feel like I didn't totally was a day of my life. Also, pay minimum wage at least. Also, since we are doing a great service to Waukesha County, lunch and snacks should be provided free of charge. I am disgusted to see how the legal system treats jurors, when some witnesses are paid \$600 for a half day. Everyone else in the courtroom is well paid, why aren't we?
- Mental stress due to a childhood issue. Sexual assault by a neighbor's father over 30 years ago. This was painful as I did not think about this issue (probably buried it inside) for over 30 years. It brought back old fears, hatred and a sick feeling that took a few days to shake.
- We had an easy 2 weeks as only one trial was needed. The uncertainty of service made arranging child care very difficult. Your reimbursement did not begin to cover my childcare costs. I feel strongly about fulfilling my civic duty, however, it is really hard as a primary caregiver of small children. Perhaps onsite day care, or a list of on-call babysitters? (I know I'm dreaming).
- I live 30 minutes away. I had difficulty getting my child on the school bus and getting here by 8:30.
- I believe that when one is chosen or summoned to appear for jury duty he/she should not have to be chosen for a second time in ones county unless one desires. There are those that are never called upon to serve. The computer age is here!
- Loss of wages
- Black and white thinking-even if you could understand the situation, you could only vote one way. I had an awful experience and hope I never get picked again. (Br. 9-9/28)

- I'm a second shift worker so I need to be there all day to be compensated. Makes for a long day.
- Use retired citizens to avoid hardships. 11: This case was a waste of my time
- Stay at home moms do not have access to childcare. Husband had to take off of work. If you really want potential jurors to speak the truth use surveys not a "peer pressure" format. Race, homosexuality and pedophilia are subjects people will not admit to having a bias to in an open forum.
- The defendant in the case was black and I was surprised that there was not one black person in the pool. I was also surprised by the unwillingness of some of the potential jurors to want to serve. Many of the people just wanted to get out of there.
- I work fulltime as a lawyer and share care giving for my adult disabled child with my spouse. Obviously, planning for 2 potential weeks away from court and home was difficult. I assume many share these same difficulties.
- Increase monetary compensation.

In addition to the juror comments above, the following were requested by jurors: Brewed Coffee (7), Bottled Water in the Jury Rooms (2), and Lunch Provided (5)